

Subject: Transition to MidFirst Bank Remote Deposit Service

As recently announced, the transition to the new MidFirst online banking system - including the **Remote Deposit service** - will occur over the weekend of November 8-10, 2024. Access to the Remote Deposit service will be available November 11, 2024 at 8 a.m.

While your company's Remote Deposit service will largely remain the same, there is a key difference in the way you and your company's users will log in to the service. Additionally, reporting history from the Amerant Remote Deposit service will not transition to the new service. Please review the details below and share with your company's Remote Deposit users as appropriate.

REMOTE DEPOSIT TRANSITION DETAILS

Remote Deposit Login

Your Remote Deposit login will be added to your Business Online Banking profile (previously TreasuryConnectSM) for easy access. You will no longer need to maintain a separate set of credentials to access Remote Deposit.

- Once logged in to online banking, navigate to **Account Services** and select **Remote Deposit Check Capture**. This will launch Remote Deposit, where you are automatically logged in and may begin making deposits.
- You will have access to the same features and entitlements you had with Amerant's Remote Deposit service, including accounts, scanners and locations. Additionally, all user roles will remain the same.

Important Note: If any of your company's Remote Deposit users do not currently utilize TreasuryConnectSM, they will receive a separate communication in the coming days with login information and instructions.

Remote Deposit Reporting History

The reporting options and navigation will remain the same for the new service. However, history from the Amerant Remote Deposit service will not be available after November 8.

Action Needed: Please print and/or save any reports you wish to retain prior to November 8.

For questions, please contact your personal banker. You may also visit <http://midfirst.com/welcome-houston> for more information about the transition.

Sincerely,

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